

United States District Court
Northern District of California

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

JOHN CHESS,
Plaintiff,
v.
VOLKSWAGEN GROUP OF AMERICA,
INC.,
Defendant.

Case No. [17-cv-07287-HSG](#)

**ORDER GRANTING MOTION FOR
FINAL APPROVAL OF CLASS
ACTION SETTLEMENT AND
GRANTING IN PART AND DENYING
IN PART PLAINTIFF’S COUNSEL’S
MOTION FOR ATTORNEYS’ FEES
AND EXPENSES**

Re: Dkt. Nos. 139, 142

Pending before the Court is Plaintiff’s motion for final approval of class action settlement, Dkt. No. 142, and Plaintiff’s counsel’s motion for attorneys’ fees and expenses, Dkt. No. 139. Two individuals filed objections to the settlement, *see* Dkt. Nos. 140 and 141, and Defendant filed a memorandum of law in response to the objections and in support of Plaintiff’s motion for final approval, *see* Dkt. No. 143. The Court held a final fairness hearing on August 18, 2022. Following the hearing, Plaintiff submitted two supplemental filings regarding the attorneys’ fees and service award requests, Dkt. Nos. 146 and 148, and the parties submitted a joint supplemental brief in support of the motion for final approval, Dkt. No. 149. For the reasons set forth below, the Court **GRANTS** Plaintiff’s motion for final approval and **GRANTS** in substantial part Plaintiff’s counsel’s motion for attorneys’ fees and expenses.

I. BACKGROUND

A. Factual Allegations

Plaintiff alleges that the direct-shift gearbox (“DSG”) transmissions in 2010-2012 Audi S4 and S5 vehicles (the “Class Vehicles”) are defective, causing sudden, rough, unexpected shaking and violent jerking—also referred to as “juddering” or “shuddering”—when drivers attempt to

1 accelerate, shift into second, third, or fourth gear, or decelerate. Dkt. No. 119 at ¶ 4. Plaintiff also
 2 alleges that Class Vehicles exhibit clunky downshifting and inhibited gear shifting. *Id.* According
 3 to Plaintiff’s Fourth Amended Complaint, the Class Vehicles were sold or leased subject to
 4 express and implied warranties, and Defendant knew or should have known about the safety
 5 hazard posed by the transmission defect before the sale of the first Class Vehicles. *See id.* at ¶¶ 3,
 6 8.

7 Plaintiff brings causes of action for breach of express warranty; violation of the Magnuson-
 8 Moss Warranty Act, 15 U.S.C.A. §§ 2301, *et seq.*, and the Declaratory Judgment Act, 28 U.S.C.
 9 §§ 2201, *et seq.*; and equitable, injunctive, and declaratory relief. *See generally id.* A summary of
 10 the case’s procedural history is included in the Court’s order granting preliminary approval of the
 11 class action settlement. *See* Dkt. No. 135 at 2-3.

12 **B. Settlement Agreement**

13 After engaging in months of arms-length negotiations, including a full-day mediation with
 14 third-party JAMS mediator Bradley A. Winters, Esq., the parties entered into a settlement
 15 agreement. Dkt. No. 142 at 2-3; *see also* Dkt. No. 142-4. Following the Court’s preliminary
 16 approval hearing, the parties submitted an amended settlement agreement. Dkt. No. 142-5
 17 (“Amended Settlement Agreement” or “ASA”).

18 Class Definition: The Settlement Class is defined as

19 All persons and entities who purchased or leased a Settlement Class
 20 Vehicle, as defined in Section I.X. of this Agreement, in the United
 States of America or Puerto Rico.

21 Excluded from the Settlement Class are (a) all Judges who have
 22 presided over the Action and their spouses; (b) all current employees,
 23 officers, directors, agents, and representatives of Defendant, and their
 24 family members; (c) any affiliate, parent, or subsidiary of Defendant
 25 and any entity in which Defendant has a controlling interest; (d)
 26 anyone acting as a used car dealer; (e) anyone who purchased a
 27 Settlement Class Vehicle for the purpose of commercial resale; (f)
 28 anyone who purchased a Settlement Class Vehicle with salvaged title
 and/or any insurance company who acquired a Settlement Class
 Vehicle as a result of a total loss; (g) any insurer of a Settlement Class
 Vehicle; (h) issuers of extended vehicle warranties and service
 contracts; (i) any Settlement Class Member who, prior to the date of
 this Agreement, settled with and released Defendant or any Released
 Parties from any Released Claims, and (j) any Settlement Class
 Member that files a timely and proper Request for Exclusion from the
 Settlement Class.

1 ASA at § I.Y. A Settlement Class Vehicle means any model year 2010, 2011, or 2012 Audi S4 or
 2 Audi S5 vehicle that was imported and distributed by Volkswagen Group of America, Inc. for sale
 3 or lease in the United States or Puerto Rico. *Id.* at § I.X.

4 Settlement Benefits:

5 Subject to the limitations set forth in the Amended Settlement Agreement, Defendant will
 6 reimburse class members for one repair (parts and labor) of a diagnosed condition of shuddering,
 7 juddering, rough shifting or improperly entering “limp mode” of a Settlement Class Vehicle’s
 8 transmission. *Id.* at §§ I.K, II.A. A repair means the replacement of either the transmission or
 9 mechatronics unit (“Covered Repair”). *Id.* at §§ I.K, II.A. To qualify for reimbursement, the
 10 Covered Repair must have been performed prior to the Notice Date and within nine years or ninety
 11 thousand miles (whichever occurred first) from the Settlement Class Vehicle’s In-Service Date.
 12 *Id.* at § II.A. A Settlement Class Vehicle’s “In-Service Date” means the date on which it was first
 13 delivered to either the original purchaser or original lessee; or if the vehicle was first placed in
 14 service as a “demonstrator” or “company” car, on the date it was first placed in service. *Id.* at §
 15 I.R. The cost of a Covered Repair is reimbursed on a sliding scale based on the Settlement Class
 16 Vehicle’s age and mileage, as detailed in Table 1 of the Amended Settlement Agreement. *Id.* at §
 17 II.A. If the Covered Repair was performed at an independent service center and not an authorized
 18 Audi dealer, then the reimbursement will be limited to \$5,000 for replacement of the mechatronics
 19 unit and \$12,000 for a total transmission replacement. *Id.* To be reimbursed, within 140 days
 20 after the Notice Date, each class member must submit a Claim Form, proof of past paid out-of-
 21 pocket expenses incurred for a Covered Repair, and proof of the class member’s adherence to the
 22 relevant aspects of the Settlement Class Vehicle’s maintenance schedule (within a variance of ten
 23 percent of the scheduled time/mileage requirements). *Id.* at §§ I.T-U, II.A, II.B.; *see also* Dkt. No.
 24 142-2 Exhibits B and C. The Amended Settlement Agreement imposes other requirements for
 25 reimbursement, including proof of class membership if the Claim Form is not addressed to the
 26 claimant and deductions for any discounts already received on Covered Repairs. ASA at § II.B.

27 As an added benefit, Settlement Class Members may also still be covered by a 9
 28 year/90,000 mile Extended Warranty, depending on the vehicle’s In-Service Date. *See id.* at §

1 II.C. The Extended Warranty will cover a percentage of the cost of a Covered Repair on a sliding
 2 scale based on the mileage and age of the vehicle. *Id.* As with the reimbursement plan described
 3 above, a Settlement Class Member must submit Proof of Adherence to the Vehicle’s Maintenance
 4 Schedule to qualify for the Extended Warranty. *Id.*

5 Transmission shuddering, juddering, rough shifting, or improperly entering “limp mode”
 6 resulting from misuse, abuse, alteration or modification, a collision or crash, vandalism, lack of or
 7 improper maintenance, and/or damage from an environmental or outside source, are not
 8 reimbursable or covered by the Extended Warranty. *Id.* at §§ II.B-C.

9 Release: Under the Amended Settlement Agreement, all class members will release:

10 [A]ny and all claims, causes of action, demands, debts, suits,
 11 liabilities, obligations, damages, entitlements, losses, actions, rights
 12 of action and remedies of any kind, nature and description, whether
 13 known or unknown, asserted or unasserted, foreseen or unforeseen,
 14 regardless of any legal or equitable theory, existing now or arising in
 15 the future, by Plaintiff and any and all Settlement Class Members
 16 (including their successors, heirs, assigns, and representatives) which
 17 in any way relate to the transmissions of Settlement Class Vehicles,
 18 including all matters that were or could have been asserted in the
 19 Action, and all claims, causes of action, demands, debts, suits,
 20 liabilities, obligations, damages, entitlements, losses, actions, rights
 21 of action and remedies of any kind, nature and description, arising
 22 under any state, federal or local statute, law, rule and/or regulation,
 23 under any federal, state or local consumer protection, consumer fraud,
 24 unfair business practices or deceptive trade practices statutes or laws,
 25 under common law, and/or under any legal or equitable theories
 26 whatsoever including tort, contract, products liability, negligence,
 27 fraud, misrepresentation, concealment, consumer protection,
 28 restitution, quasi-contract, unjust enrichment, express and/or implied
 warranty, implied covenants, the Magnuson-Moss Warranty Act,
 California Consumer Legal Remedies Act, California Business and
 Professions Code, California Song-Beverly Consumer Warranty Act
 and any federal, state or local derivations thereof or similar laws, any
 state Lemon Laws, secret warranty and/or any other theory of liability
 and/or recovery, whether in law or in equity, and for any and all
 injuries, losses, damages, remedies, recoveries, or entitlements of any
 kind, nature and description, in law or in equity, under statutory
 and/or common law, including, but not limited to, compensatory
 damages, actual damages, economic losses or damages, exemplary
 damages, punitive damages, statutory damages, statutory penalties or
 rights, restitution, unjust enrichment, and any other legal or equitable
 relief. This Settlement Agreement expressly exempts claims for
 personal injuries and property damage (other than damage to the
 Settlement Class Vehicle itself).

27 *Id.* at § I.V. Class members further agree to waive:

28 [T]o the fullest extent permitted by law, the provisions, rights,
 and benefits of § 1542 of the California Civil Code, which provides:

1 “A general release does not extend to claims which the creditor does
2 not know or suspect to exist in his favor at the time of executing the
3 release, which if known by him must have materially affected his
4 settlement with the debtor.”

5 *Id.* at § VIII.D(2).

6 Class Notice: A third-party settlement administrator mailed notices to all reasonably
7 identifiable class members. *Id.* at § IV.B(1); Dkt. No. 142-2 at 2-3. To identify class members,
8 the third-party settlement administrator obtained from Defendant the VINs of the Settlement Class
9 Vehicles, matched the VINs to names and addresses of the last known owners and lessees via
10 DMV records, and confirmed the addresses through the United States Postal Service’s National
11 Change of Address database. ASA at §§ IV.B(2)-(3); Dkt. No. 142-2 at 2-3. For any
12 undeliverable notice packets, the third-party settlement administrator re-mailed the class notice
13 using any forwarding addresses provided or, in the absence of a forwarding address, any address
14 available via an advance address search. ASA at §§ IV.B(3); Dkt. No. 142-2 at 2-3. Additionally,
15 the third-party settlement administrator established a website (including instructions on how to
16 submit a claim; instructions on how to contact the administrator, Plaintiff’s counsel, and/or
17 Defense Counsel; pdfs of the Claim Form, Class Notice, Amended Settlement Agreement, and the
18 Preliminary Approval Order among other key documents; and relevant deadlines) and a toll-free
19 number. ASA at §§ IV.B(6)-(7); Dkt. No. 142-2 at 3-4.

20 Service Award: The named Plaintiff, John Chess, requests a service award of \$5,000, as
21 allowed by the Amended Settlement Agreement. Dkt. No. 139 at 16; ASA at § V.III.C(2).

22 Attorneys’ Fees and Costs: Plaintiff’s counsel requests \$996,348.80 in attorneys’ fees and
23 expenses, as allowed by the Amended Settlement Agreement. *See* Dkt. No. 139 at 4, ASA at §
24 V.III.C(1). Defendant does not oppose or object to Plaintiff’s counsel’s application, as the parties
25 agreed. *See* ASA at § V.III.C(1)

26 **II. ANALYSIS**

27 **A. Final Settlement Approval**

28 **i. Class Certification**

Final approval of a class action settlement requires, as a threshold matter, an assessment of
whether the class satisfies the requirements of Federal Rule of Civil Procedure 23(a) and

1 (b). *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019–1022 (9th Cir. 1998). Because no facts that
 2 would affect these requirements have changed since the Court preliminarily approved the class,
 3 this order incorporates by reference its prior analysis under Rules 23(a) and (b) as set forth in the
 4 order granting preliminary approval. *See* Dkt. No. 135 at 7-11.

5 **ii. The Settlement**

6 “The claims, issues, or defenses of a certified class may be settled . . . only with the court’s
 7 approval.” Fed. R. Civ. P. 23(e). “Adequate notice is critical to court approval of a class
 8 settlement under Rule 23(e).” *Hanlon*, 150 F.3d at 1025. The Court may finally approve a class
 9 settlement “only after a hearing and on finding that it is fair, reasonable, and adequate.” Fed. R.
 10 Civ. P. 23(e)(2); *Officers for Justice v. Civil Serv. Comm’n of the City and County of San*
 11 *Francisco*, 688 F.2d 615, 625 (9th Cir. 1982) (“The district court’s role in evaluating a proposed
 12 settlement must be tailored to fulfill the objectives outlined above. In other words, the court’s
 13 intrusion upon what is otherwise a private consensual agreement negotiated between the parties to
 14 a lawsuit must be limited to the extent necessary to reach a reasoned judgment that the agreement
 15 is not the product of fraud or overreaching by, or collusion between, the negotiating parties . . .”).

16 **a. Adequacy of Notice**

17 Under Federal Rule of Civil Procedure 23(e), the Court “must direct notice in a reasonable
 18 manner to all class members who would be bound by the proposal.” Fed. R. Civ. P. 23(e)(1).
 19 Rule 23(c)(2)(B) requires “the best notice that is practicable under the circumstances, including
 20 individual notice to all members who can be identified through reasonable effort.” The notice
 21 must “clearly and concisely state in plain, easily understood language” the nature of the action, the
 22 class definition, and the class members’ right to exclude themselves from the class. Fed. R. Civ.
 23 P. 23(c)(2)(B). Although Rule 23 requires that reasonable efforts be made to reach all class
 24 members, it does not require that each class member actually receive notice. *See Silber v. Mabon*,
 25 18 F.3d 1449, 1454 (9th Cir. 1994) (noting that the standard for class notice is “best practicable”
 26 notice, not “actually received” notice).

27 The Court finds that the notice and notice plan previously approved by the Court was
 28 implemented and complies with Rule 23(c)(2)(B). *See* Dkt. No. 135 at 15-16; Dkt. No. 142 at 6-7;

1 Dkt. No. 142-2 at 2-4. Because the notice plan was carried out as preliminarily approved, this
2 order incorporates by reference the Court’s prior evaluation of the adequacy of notice from the
3 order granting preliminary approval. *See* Dkt. No. 135 at 15-16. The Court finds that the parties
4 have sufficiently provided the best practicable notice to the Class Members.

5 **b. Fairness, Adequacy and Reasonableness**

6 To assess whether a proposed settlement comports with Rule 23(e), the Court “may
7 consider some or all” of the following factors: (1) the strength of plaintiff’s case; (2) the risk,
8 expense, complexity, and likely duration of further litigation; (3) the risk of maintaining class
9 action status throughout the trial; (4) the amount offered in settlement; (5) the extent of discovery
10 completed, and the stage of the proceedings; (6) the experience and views of counsel; (7) the
11 presence of a governmental participant; and (8) the reaction of the class members to the proposed
12 settlement. *Rodriguez v. West Publ’g Corp.*, 563 F.3d 948, 963 (9th Cir. 2009); *see also Hanlon*,
13 150 F.3d at 1026. “The relative degree of importance to be attached to any particular factor” is
14 case specific. *Officers for Justice*, 688 F.2d at 625.

15 **1. Strength of Plaintiff’s Case and Litigation Risk**

16 Approval of a class settlement is appropriate when plaintiffs must overcome significant
17 barriers to make their case. *Chun-Hoon v. McKee Foods Corp.*, 716 F. Supp. 2d 848, 851 (N.D.
18 Cal. 2010). Additionally, difficulties and risks in litigating weigh in favor of approving a class
19 settlement. *Rodriguez*, 563 F.3d at 966. “Generally, unless the settlement is clearly inadequate,
20 its acceptance and approval are preferable to lengthy and expensive litigation with uncertain
21 results.” *Ching v. Siemens Indus., Inc.*, No. 11-cv-04838-MEJ, 2014 WL 2926210, at *4 (N.D.
22 Cal. June 27, 2014) (quotations omitted).

23 The Court finds that the settlement is reasonable in light of the complexity of this litigation
24 and the substantial risk Plaintiff would face in litigating the case given the nature of the asserted
25 claims. *See* Dkt. No. 142 at 16-18, *see also* Dkt. No. 143 at 3. This case involves complex and
26 technical issues relating to the design and manufacture of DSG transmissions. Defendant denies
27 Plaintiff’s allegations, and argues that the subjective nature of the complaints and numerous
28 factors outside of Defendant’s control (such as the manner in which a car is driven and a vehicle’s

1 maintenance history) suggest that there is no malfunction or defect. *See* Dkt. No. 143 at 3; *see*
2 *also* Dkt. No. 142 at 17. In order to prevail, Plaintiffs also would have to overcome Defendant's
3 arguments that no warranties, express or implied, were breached; no statutes were violated; and
4 some claims fall outside of the statute of limitations, among other defenses. *See* Dkt. No. 142 at
5 17. There is an appreciable chance that the result of further litigation would be that the Class
6 Members receive no recovery at all. Moreover, litigation of complex automotive issues is often
7 lengthy, as demonstrated by the three rounds of motions to dismiss already adjudicated in this
8 case, and even a successful recovery following trial and appeal could be years away.

9 In reaching a settlement, Plaintiff has ensured at least some recovery for the class. *See*
10 *Rodriguez*, 563 F.3d at 966 (finding litigation risks weigh in favor of approving class settlement).
11 These factors weigh in favor of approving the settlement. *See Ching*, 2014 WL 2926210, at *4
12 (favoring settlement to protracted litigation).

13 **2. Risk of Maintaining Class Action Status**

14 In considering this factor, the Court looks to the risk of maintaining class certification if
15 the litigation were to proceed. Certifying a class encompassing 11,733 Class Vehicles, with
16 owners and lessees spread out across the nation with varying purchase/lease circumstances, car
17 histories, and driving experiences presents complex issues that could undermine certification.¹ *See*
18 Dkt. No. 142 at 18-19; *see also* Dkt. No. 143 at 4. Accordingly, this factor also weighs in favor of
19 settlement.

20 **3. Settlement Amount**

21 The settlement benefit is another factor that weighs in favor of approval. The settlement
22 benefit is the functional equivalent of an extended warranty for all Class Vehicles that more than
23 doubles the vehicles' original warranties' time-limitation and almost doubles the original mileage
24 limitation.² For those Settlement Class Members that already paid for a Covered Repair within 9
25 years or 90,000 miles of the vehicle's In-Service Date, Defendant will reimburse them for a
26

27 ¹ Plaintiff notes that the number of Settlement Class Members is larger than the number of Class
28 Vehicles because some vehicles have had multiple owners or lessees. Dkt. No. 142 at 15-16.

² The original new vehicle warranty was for 4 years or 50,000 miles. Dkt. No. 142 at 19.

1 covered percentage of the repair. *See* Dkt. No. 142 at 8.³

2 Those Settlement Class Members who already incurred the cost of a Covered Repair were
3 required to submit a Claim by July 29, 2022. Defendant reports that as of August 9, 2022, “the
4 estimated aggregate amount of the reimbursement claims submitted . . . totals \$3,089,756.55,
5 representing 608 claims with an average amount claimed for reimbursement of \$5,081.82 each.”
6 Dkt. No. 143 at 15; *see also* Dkt. No. 142-2 (declaration by claims administrator reporting on
7 number of claims submitted as of July 26, 2022).⁴ This is not a final number, as the claims
8 administrator has not yet analyzed the claims for completeness and compliance with the
9 Settlement terms, but even assuming some number of claims may be rejected, the Settlement
10 Amount is a significant recovery for those who incurred the cost of a Covered Repair within the
11 age and mileage limitation.

12 The vast majority of class members will not receive any payment under this settlement.
13 But as further discussed below, the Court finds the settlement to be fair, adequate and reasonable
14 given the significant recovery available to those who paid for a Covered Repair within 9 years or
15 90,000 miles and the substantial risks of further litigation. This factor therefore weighs in favor of
16 approval.

17 **4. Extent of Discovery Completed and Stage of Proceedings**

18 The Court finds that Plaintiff’s counsel had sufficient information to make an informed
19 decision about the merits of the case. *See In re Mego Fin. Corp. Sec. Litig.*, 213 F.3d 454, 459
20 (9th Cir. 2000). The parties reached this settlement after nearly four years of litigation, including
21 multiple amended complaints and multiple motions to dismiss. *See* Dkt. No. 139-5. Plaintiff’s
22 counsel reports that they conducted significant investigation of their own (including investigating
23 issues related to Defendant’s representations, advertising, marketing, business practices, and
24 engineering decisions), interviewed multiple Class Members, and received substantial information

25 _____
26 ³ Although the settlement also results in an “Extended Warranty” for 9 years or 90,000 miles,
27 Plaintiff’s counsel acknowledged at the final fairness hearing that he is not aware of anyone who
28 still qualifies given the age and milage limits. Plaintiff notes that reimbursement for past Covered
Repairs is the “primary benefit” of the Settlement. *See* Dkt. No. 142 at 10.

⁴ On September 7, 2022, the parties informed the Court that Class Members had submitted
additional claims, bringing the total number of claims to 617.

1 from Defendant under the settlement and mediation privilege. Dkt. No. 142 at 20; *see* Dkt. No.
 2 139-5 ¶¶ 5-9; Dkt. No. 139-6 ¶ 8. The Court finds that the parties received, examined, and
 3 analyzed information, documents, and materials sufficient to allow them to assess the likelihood of
 4 success on the merits. This factor weighs in favor of approval.

5 **5. Experience and Views of Counsel**

6 The Court next considers the experience and views of counsel. Plaintiff’s counsel has
 7 substantial experience in automobile defect class actions and favors this settlement. *See* Dkt. No.
 8 139 Exhibits B-D. The Court recognizes, however, that courts have diverged on the weight to
 9 assign counsel’s opinions. *Compare Carter v. Anderson Merch., LP*, 2010 WL 1946784, at *8
 10 (C.D. Cal. May 11, 2010) (“Counsel’s opinion is accorded considerable weight.”), *with Chun-*
 11 *Hoon*, 716 F. Supp. 2d at 852 (“[T]his court is reluctant to put much stock in counsel’s
 12 pronouncements. . . .”). This factor’s impact is therefore modest, but favors approval.

13 **6. Reaction of Class Members**

14 Finally, the Court considers the reaction of the Class Members. “[T]he absence of a large
 15 number of objections to a proposed class action settlement raises a strong presumption that the
 16 terms of a proposed class settlement action are favorable to the class members.” *Nat’l Rural*
 17 *Telecomms. Coop. v. DIRECTV, Inc.*, 221 F.R.D. 523, 528–29 (C.D. Cal. 2004); *In re LinkedIn*
 18 *User Privacy Litig.*, 309 F.R.D. 573, 589 (N.D. Cal. 2015) (“A low number of opt-outs and
 19 objections in comparison to class size is typically a factor that supports settlement approval.”).

20 The class notice, which was served on over 30,000 Settlement Class Members in
 21 accordance with the method approved by the Court, advised the Class of the requirements to
 22 object or opt out of the settlement. Seven individuals requested to be excluded from the
 23 settlement, *see* Dkt. No. 142-2 Exh. D, and two individuals objected, *see* Dkt. Nos. 140, 141.

24 The first objector, Edward Havas, objects to the settlement because it “provides no actual
 25 benefit to [him] and other similarly situated class members, even though [they] are affected by the
 26 transmission defect.” Dkt. No. 140. Mr. Havas reports that he owns a 2010 S5 Cabriolet with
 27 over 90,000 miles on it, and that although he experiences the performance issues described in this
 28 action he has not incurred repair expenses for the transmission because he “was told little could be

1 done to solve the issues, and that the very expensive repairs that might be attempted were unlikely
2 to fix the problem.” *Id.* Mr. Havas also objects that the Extended Warranty will not benefit many
3 class members, as “by definition” the Settlement Class Vehicles are more than nine years past
4 their In-Service Dates. *Id.*

5 The second objector, Zack Sinemus, objects to the settlement because “for nearly all
6 Settlement Class Members who have not yet had Covered Repairs made, [there will be] no
7 material warranty extension.” Dkt. No. 141 at 3. Mr. Sinemus reports that he worked as an Audi
8 car salesman from 2010 through 2012, and knew the Settlement Class Vehicles were prone to
9 rough shifting but thought that it was a “harmless cosmetic defect.” *Id.* at 2. According to Mr.
10 Sinemus, he purchased a 2011 Audi S4 in 2017 when it had 63,694 miles, and the car now has
11 approximately 85,000 miles. Mr. Sinemus asserts that his car often enters “limp mode,” in which
12 the engine does not respond to the gas pedal and it is not possible to accelerate, requiring an entire
13 transmission replacement. *Id.* at 2-3. Mr. Sinemus argues that “[a]pproving the proposed
14 Settlement rewards the Defendant for having denied the existence of a widespread mechanical
15 issue in the Settlement Class Vehicles” and that because the Extended Warranty only covers nine
16 years most Settlement Class Members who have not already paid out-of-pocket for a Covered
17 Repair will not benefit from this settlement. *See id.* at 3.

18 The Court understands the objectors’ desire to receive a greater settlement benefit, but a
19 settlement is, in essence, a compromise that reflects the risk, expense, complexity and likely
20 duration of further protracted litigation. And the Court is charged not with ensuring each class
21 member receives the exact remedy they prefer, but that the settlement as a whole is fair,
22 reasonable, and adequate. *See Hanlon*, 150 F.3d at 1027 (“Settlement is the offspring of
23 compromise; the question we address is not whether the final product could be prettier, smarter or
24 snazzier, but whether it is fair, adequate and free from collusion.”).

25 The Court recognizes that not all Settlement Class Members will receive repairs or cash in
26 this settlement. But given the prospect of protracted litigation and the serious risks that could
27 result in no recovery at all, a near doubling of the Settlement Class Vehicles’ original warranties is
28 a fair and adequate recovery.

1 As other courts have recognized, “[a]ge and mileage limitations are common in automotive
2 defect cases, and reflect manufacturers’ strong arguments that vehicles ordinarily fail after a number
3 of years or miles due to wear and tear.” *Seifi v. Mercedes-Benz USA, LLC*, Case No. 12-cv-05493,
4 2015 WL 12964340, at *2 (N.D. Cal. Aug. 18, 2015) (citations omitted); *see also Herremans v.*
5 *BMW of N.A., LLC*, 2016 WL 6780349 (C.D. Cal. November 28, 2016) (approving a settlement that
6 extended the warranty period for 2006-2012 BMW Mini-Coopers from 4 years or 50,000 miles to
7 7 years or 84,000 miles); *Zakskorn v. Am. Honda Motor Co., Inc.*, 2015 WL 3622990, at *5 (E.D.
8 Cal. June 9, 2015) (approving a settlement that reimbursed out-of-pocket expenses for 2006-2011
9 Honda Civics that were incurred by class members within the New Vehicle Limited Warranty Period
10 of 3 years or 36,000 miles). Defendant cannot be expected to warranty all transmission problems
11 in perpetuity when many factors can impair a vehicle’s transmission performance. The Settlement
12 ameliorates the cost for those Settlement Class Members who may have experienced the alleged
13 defect and sought a repair within 9 years or 90,000 miles of the vehicle’s in-service date. This is a
14 reasonable and objective standard meant to aim the settlement benefit at those most likely to have
15 experienced the alleged defect, as opposed to transmission problems due to other causes. And as
16 Defendant argues in its memorandum, reimbursing for Covered Repairs *performed* within 9 years
17 or 90,000 miles, as opposed to those Covered Repairs *identified* in that same period, is an industry
18 standard meant to avoid subjective, and possibly unverifiable, claims about when an issue first arose.
19 *See* Dkt. No. 143; *see also In re Toyota Motor Corp. Unintended Acceleration*, 754 F. Supp. 2d
20 1145, 1179 (C.D. Cal. 2010) (concluding that those plaintiffs who did not seek repairs for the alleged
21 latent, automobile defect within the warranty period could not pursue a claim for breach of express
22 warranty).

23 For these reasons, the Court **OVERRULES** the two objections. Although seven
24 individuals requested to be excluded from the Settlement, the Court does not find that a 0.02%
25 exclusion rate militates against approving the settlement.⁵ The Court finds that this factor weighs

26
27 ⁵ Notice was mailed to 36,328 Settlement Class Members, 5,410 Notice Packets were returned as
28 undeliverable, and 3,465 of the undeliverable Notice Packets were remailed to new addresses.
Assuming 34,383 Settlement Class Members received notice, 7 objections from those who
received notice is approximately 0.02%.

1 in favor of approval.

2 **B. Attorneys' Fees, Costs and Expenses, and Class Representative Enhancement**
 3 **Payment**

4 Plaintiff's counsel asks the Court to approve an award of \$996,348.80 in attorneys' fees
 5 and \$25,908.65 in costs. Dkt. No. 139 at 7; Dkt. No. 148 at 2.⁶ Plaintiff's counsel also seeks a
 6 \$5,000 incentive award for the Class Representative. *Id.* at 16-17.

7 **i. Attorneys' Fees**

8 **a. Legal Standard**

9 "In a certified class action, the court may award reasonable attorney's fees and nontaxable
 10 costs that are authorized by law or by the parties' agreement." Fed. R. Civ. P. 23(h). In a state
 11 law claim—like this one—state law also governs the calculation of attorneys' fees. *See Vizcaino*
 12 *v. Microsoft Corp.*, 290 F.3d 1043, 1047 (9th Cir. 2002). Nevertheless, the Court may still look to
 13 federal authority for guidance in awarding attorneys' fees. *See Apple Computer, Inc. v. Superior*
 14 *Court*, 126 Cal. App. 4th 1253, 1264 n.4 (2005) ("California courts may look to federal authority
 15 for guidance on matters involving class action procedures.").

16 "The two primary methods for determining reasonable fees in the class action settlement
 17 context are the 'lodestar/multiplier' method and the 'percentage of recovery' method." *Wershba*
 18 *v. Apple Computers, Inc.*, 91 Cal. App. 4th 224, 254 (2001) (*overruled on other grounds by*
 19 *Hernandez v. Restoration Hardware, Inc.*, 4 Cal. 5th 260 (2018)).

20 Under the lodestar method, a "lodestar figure is calculated by multiplying the number of
 21 hours the prevailing party reasonably expended on the litigation (as supported by adequate
 22 documentation) by a reasonable hourly rate for the region and for the experience of the lawyer."
 23 *In re Bluetooth*, 654 F.3d at 941 (citation omitted). "[T]he established standard when determining
 24 a reasonable hourly rate is the rate prevailing in the community for similar work performed by
 25 attorneys of comparable skill, experience, and reputation." *Camacho v. Bridgeport Fin., Inc.*, 523

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 27 ⁶ Plaintiff's counsel originally requested an award of \$1,050,000.00 in attorneys' fees. Dkt. No.
 28 139 at 7. Due to technical issues, Plaintiff's counsel cannot access some timekeeper records, and
 seeks "a lower amount in fees than originally requested because the full hours worked cannot be
 substantiated at this time." Dkt. No. 148 at 2.

1 F.3d 973, 979 (9th Cir. 2008) (quotation omitted). Generally, “the relevant community is the
2 forum in which the district court sits.” *Id.* (citation omitted). And typically, “affidavits of the
3 plaintiffs’ attorney and other attorneys regarding prevailing fees in the community, and rate
4 determinations in other cases . . . are satisfactory evidence of the prevailing market rate.” *United*
5 *Steelworkers of Am. v. Phelps Dodge Corp.*, 896 F.2d 403, 407 (9th Cir. 1990). “[O]ther evidence
6 of prevailing market rates may include affidavits from other area attorneys or examples of rates
7 awarded to counsel in previous cases.” *Schuchardt v. Law Off. of Rory W. Clark*, 314 F.R.D. 673,
8 687 (N.D. Cal. 2016).

9 Under the percentage-of-the-fund method, twenty-five percent of a common fund is the
10 benchmark for attorneys’ fees awards. *See, e.g., In re Bluetooth*, 654 F.3d at 942 (“[C]ourts
11 typically calculate 25% of the fund as the ‘benchmark’ for a reasonable fee award, providing
12 adequate explanation in the record of any ‘special circumstances’ justifying a departure.”); *Six*
13 *Mexican Workers v. Ariz. Citrus Growers*, 904 F.2d 1301, 1311 (9th Cir. 1990). Whether the
14 Court awards the benchmark amount or some other rate, the award must be supported “by findings
15 that take into account all of the circumstances of the case.” *Vizcaino*, 290 F.3d at 1048.

16 “Though courts have discretion to choose which calculation method they use, their
17 discretion must be exercised so as to achieve a reasonable result.” *In re Bluetooth*, 654 F.3d at
18 942. To guard against an unreasonable result, the Ninth Circuit has encouraged district courts to
19 cross-check any calculations under one method against those under another method. *Vizcaino*,
20 290 F.3d at 1050–51.

21 **b. Analysis**

22 Plaintiff’s counsel asks the Court to approve an award of \$996,348.80 in attorneys’ fees.
23 Dkt. No. 148 at 2. The Court finds this amount substantially reasonable, with a slight adjustment
24 for the reason explained below.

25 Plaintiff’s counsel’s attorneys’ fee request is the equivalent of their lodestar.⁷ *See Lowery*

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27 ⁷ Despite initially representing that they were requesting a “reduced lodestar” and a “downward
28 adjustment, also known as a negative multiplier,” Plaintiff’s counsel subsequently revised their fee
request to reflect all hours Plaintiff’s counsel could substantiate via timekeeper records. *See* Dkt.
No. 139 at 7-11; Dkt. No. 148.

1 v. *Rhapsody Int'l, Inc.*, No. 16-cv-01135-JSW, 2021 WL 7448610, at *3 (N.D. Cal. Sept. 20,
2 2021) (“In a claims-made settlement, the lodestar method is typical.”). At the Court’s request,
3 Plaintiff’s counsel submitted two supplemental filings identifying their lodestar and summarizing
4 timekeepers’ rates and hours worked. According to these supplemental filings, Plaintiff’s counsel
5 worked 1,281.30 hours equating to \$996,348.80 in fees. *See* Dkt. Nos. 146, 148. Timekeepers’
6 hourly rates range from \$1,100 for partners with over 30 years of experience to \$550-800 for
7 associates with multiple years of experience. *See* Dkt. No. 139 at 14-16; Dkt. No. 139-5 ¶¶ 15-18;
8 Dkt. No. 148.⁸ Requested hourly rates for staff and paralegals range from \$150 to \$250. *See* Dkt.
9 No. 148. The Court finds Plaintiff’s counsel’s billing rates in line with prevailing rates in this
10 district for personnel of comparable experience, skill, and reputation. *See, e.g., Carlotti v. ASUS*
11 *Computer Int’l*, No. 18-cv-03369-DMR, 2020 WL 3414653, *5 (N.D. Cal. June 22, 2020) (finding
12 hourly rates of \$950 to \$1025 for partners, \$450 to \$900 for other attorneys, and \$225 to \$275 for
13 legal assistants to be reasonable); *In re Volkswagen “Clean Diesel” Mktg., Sales Pracs., & Prod.*
14 *Liab. Litig.*, No. 2672 CRB (JSC), 2017 WL 1047834, at *5 (N.D. Cal. March 17, 2017) (finding
15 rates ranging from \$275 to \$1,600 for partners, \$150 to \$790 for associates, and \$80 to \$490 for
16 paralegals as reasonable). Given the four years of litigation and multiple rounds of motions in this
17 case, the Court finds the lodestar reasonable.

18 “Though the lodestar figure is ‘presumptively reasonable,’ the court may adjust it upward
19 or downward by an appropriate positive or negative multiplier reflecting a host of ‘reasonableness’
20 factors, ‘including the quality of representation, the benefit obtained for the class, the complexity
21 and novelty of the issues presented, and the risk of nonpayment.’” *In re Bluetooth*, 654 F.3d at
22 941-42 (citations omitted). The Court recognizes that Plaintiff’s counsel litigated this case
23 skillfully and professionally. Over multiple years, Plaintiff’s counsel has engaged in factual

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25 ⁸ In the motion for attorneys’ fees, Plaintiff’s counsel lists John Bryson’s rate as \$550 per hour.
26 Dkt. No. 139 at 15. But in the supplemental filings, which serve as the basis for the \$996,348.80
27 attorneys’ fees request, Plaintiff’s counsel lists John Bryson’s rate as \$575.00 an hour. Dkt. No.
28 148 at 3. No explanation for this difference is offered. Based on Plaintiff’s counsel’s
representation in its original motion for attorneys’ fees, the Court finds that hours worked by John
Bryson should be compensated at \$550 an hour. Plaintiff’s counsel represents that Mr. John
Bryson worked 152.6 hours, and the Court therefore reduces Plaintiff’s attorneys’ fee award by
\$3,815.00, resulting in a total fee award of \$992,533.80. *See* Dkt. No. 148 at 3.

1 investigation, briefed three motions to dismiss, and participated in six months of negotiations. *See*
 2 Dkt. No. 139 at 13-14; Dkt. No. 139-6 ¶ 8. As reflected in the motion to dismiss briefing, this
 3 case presented complex issues regarding statutes of limitations, statutory interpretation,
 4 permissible remedies, and allegations of fraud. *See, e.g.*, Dkt. Nos. 45, 56, 58, 61, 72, 78, 79, 91,
 5 94, 96. Choice-of-law issues, managing a nationwide class, proving the existence of the defect,
 6 and causation are additional issues that increased the litigation risk, and thus the risk of no fee
 7 recovery, in this case. *See* Dkt. No. 139 at 6-7. “Foremost among these considerations, however,
 8 is the benefit obtained for the class.” *In re Bluetooth*, 654 F.3d at 942. Here, the Court finds that
 9 the result and benefit obtained for the class are fair, reasonable, and adequate, but unexceptional.
 10 Assuming their claims are approved, approximately six hundred class members will receive a
 11 substantial payment, averaging approximately \$5,000. *See* Dkt. No. 149 at 2. The vast majority
 12 of the class, however, as a practical matter will receive nothing at all. For these reasons, the Court
 13 finds that essentially awarding Plaintiff’s counsel their lodestar as requested, with no positive or
 14 negative multiplier, is reasonable.

15 Cross-checking the requested fees compared to the benefit being paid to the Class, the
 16 Court confirms that the requested fees do not raise cause for concern. *Lowery*, 2021 WL 7448610,
 17 *8 (finding that although the Ninth Circuit has not set a bright-line rule whether a percentage-of-
 18 the-fund calculation in a claims-made settlement should be based on the total available funds or
 19 the claimed amount, the Ninth Circuit has noted that a district court cannot ignore the amount
 20 actually claimed). Six hundred seventeen class members have made claims at an average of
 21 \$5,081.82 requested reimbursement per claim. Dkt. No. 149 at 2. As of August 9, 2022, when
 22 only 608 claims had been submitted, the aggregate amount of reimbursement claims totaled
 23 \$3,089,746.56. Dkt. No. 143 at 15.

24 In light of the risks of litigation, the financial burden assumed by Plaintiffs’ counsel, and
 25 the work invested, Plaintiff’s counsel’s request is substantially reasonable and the Court
 26 **GRANTS** attorneys’ fees of \$992,533.80.⁹

27 _____
 28 ⁹ In his objection to the settlement, Mr. Havas writes that he objects to the proposed settlement and
 “to the fees, expenses, and Settlement Class Representative service awards proposed in it.” Dkt.

1 **ii. Costs and Expenses**

2 “In a certified class action, the court may award . . . nontaxable costs that are authorized by
3 law or by the parties’ agreement.” Fed. R. Civ. P. 23(h). The parties’ Amended Settlement
4 Agreement allows Plaintiff’s counsel to apply “for a combined award of reasonable attorneys
5 fees’, costs, and expenses . . . to be paid by Defendant separate and apart from any benefits to the
6 Settlement Class . . . in an amount up to, but not exceeding . . . One Million and Fifty Thousand
7 Dollars and No Cents (\$1,050,000.00).” Dkt. No. 142-5 at 24. Plaintiff’s counsel requests
8 reimbursement of \$25,908.65 in litigation costs, which includes filing fees, expert fees, travel, and
9 research costs. *See* Dkt. No. 139 at 16, Dkt. No. 139-5 ¶ 20. The Court finds that counsel’s
10 requested expenses are reasonable and allowed under the Amended Settlement Agreement, and the
11 Court **GRANTS** costs and expenses of \$25,908.65.

12 **iii. Service Award**

13 Lastly, Plaintiff’s counsel requests a service award of \$5,000 for the Class Representative.
14 “Service awards as high as \$5,000 are presumptively reasonable in this judicial district.” *See*
15 *Wong v. Arlo Techs., Inc.*, No. 5:19-CV-00372-BLF, 2021 WL 1531171, at *12 (N.D. Cal. Apr.
16 19, 2021). However, the Court shares the Ninth Circuit’s concern that “if class representatives
17 expect routinely to receive special awards in addition to their share of the recovery, they may be
18 tempted to accept suboptimal settlements at the expense of the class members whose interests they
19 are appointed to guard.” *See Staton v. Boeing Co.*, 327 F.3d 938, 975 (9th Cir. 2003); *Radcliffe v.*
20 *Experian Information Sols. Inc.*, 715 F.3d 1157, 1163–64 (9th Cir. 2013) (noting that the Ninth
21 Circuit has “expressed disapproval of these incentive agreements” and that “in some cases
22 incentive awards may be proper but . . . awarding them should not become routine practice”). The
23 Ninth Circuit has cautioned that “district courts must be vigilant in scrutinizing all incentive
24 awards to determine whether they destroy the adequacy of the class representatives”
25 *Radcliffe*, 715 F.3d at 1165 (quotations omitted). This is particularly true where “the proposed

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27 No. 140 at 1. The majority of Mr. Havas’ objection notes his disagreement with the substance of
28 the settlement, and he does not offer further detail on his objection to the requested fees, expenses,
and award. As explained, the Court finds the requested attorneys’ fees, costs, and service award to
be reasonable, and **OVERRULES** Mr. Havas’s objection.

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1 service fees greatly exceed the payments to absent class members.” *Id.*

2 Plaintiff’s counsel represents that Class Representative Chess invested significant time into
3 this litigation. *See* Dkt. No. 139 at 17. According to Plaintiff’s counsel he “consistently invested
4 personal time to seek out and speak with Plaintiff’s Counsel, search for relevant evidence, review
5 and approve various documents for filing, respond to discovery, keep apprised of the progress of
6 the litigation, prepare for mediation, evaluate the settlement proposals during and following
7 mediation, and read through and discuss drafts of the Settlement Agreement before ultimately
8 approving and executing the Agreement.” Dkt. No. 139-5 ¶ 22. These representations are
9 supported by Class Representative Chess’s declaration, which states he spent about 35 hours on
10 relevant factual and legal issues after becoming involved in the lawsuit. *See generally* Dkt. No.
11 146-1. Although not all class members will receive payment under the Settlement, those who will
12 receive payment have an average claim size greater than the requested service award. The Court
13 concludes that given the time invested by Class Representative and the circumstances of this case,
14 the requested service award is justified and reasonable to compensate Class Representative for his
15 efforts.

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III. CONCLUSION

For the foregoing reasons it is hereby ordered that:

1. Plaintiff’s Motion for Final Approval of Class Action Settlement is hereby

GRANTED.

2. Plaintiff’s counsel’s Motion for Attorneys’ Fees and Expenses is hereby


GRANTED IN PART AND DENIED IN PART, as adjusted for the billing rate discrepancy described in footnote 8.

3. The Court approves the settlement, including attorneys’ fees in the amount of \$992,533.80; costs in the amount of \$25,908.65; and an incentive fee for the Named Plaintiff in the amount of \$5,000.

The parties and settlement administrator are directed to implement this Final Order and the settlement agreement in accordance with the terms of the Amended Settlement Agreement. The parties are further directed to file a short stipulated final judgment of two pages or less within 7 days from the date of this Order. The judgment need not, and should not, repeat the analysis in this order.

IT IS SO ORDERED.

Dated: 9/12/2022


HAYWOOD S. GILLIAM, JR.
United States District Judge